## **SECOND SEMESTER**

## MBAS 451: HUMAN RESOURCE MANAGEMENT

**Workload** : 4 hours per week - Total credits 04

**Examination**: 3 hours; 30 marks continuous evaluation & 70 marks final examination.

**Objectives** 

1. To understand the theory and the concepts of HRM.

2. To get a summary of the various HRM roles and activities.

3. To get an insight into the legislative basic requirements.

## Course Outcomes

1. Knowing HRM functions, concepts, role analysis that promotes the creation of a job description and job specification for different employee levels for students.

- 2. Synthesize information on recruitment process efficiency, sources & formal selection method comprehension.
- 3. Identify different types of preparation, and develop a training program.
- 4. Understand the concept of an organization's performance assessment process.

**Pedagogy:** Lectures, assignments, practical exercises, discussions, seminars, etc.

Module 1, Human Resource Management: Concept and Challenges - Introduction, Objectives, Scope, Features of HRM, Role of HRM, Importance of HRM, Policies and Practices of HRM, Functions of HRM, Challenges of HRM. Introduction to Strategic HRM: Definition of SHRM, importance and nature. HRM Models: Harvard Model, SHRM "matching model".

Module 2, HR Acquisition & Retention: Human Resource Planning: Definition, Objective, Need and Importance, HRP Process, Barriers to HRP. Job Analysis Process – Contents of Job Description & Job Specification, Job description Vs job specification, Job design, Factors affecting Job design, Job enrichment Vs job enlargement. Recruitment Introduction & Sources of Recruitment, Difference between recruitment and Selection-Recruitment, Selection Process, Induction and Orientation. Career Planning-Process of career planning and development Succession Planning Process, Transfer and Promotion. Retention of Employees: Importance of retention, strategies of retention.

Module 3, Managing Employee Performance: Performance Appraisal & Performance Management – Definition, Objective, Importance, Appraisal Process and Appraisal Methods. Why to measure performance and its purpose. Performance Appraisal Vs Performance Management, Potential Management.

Module 4, Training and Development: - Definition - Scope - Conceptual framework of Training and development of Employees, Role of Training in Organizations, Objectives, The Training and Development Process, Training Need Assessment, Types of training, Difference between training and development, E-Learning. Benefits of training, Evaluation of Training Effectiveness: Kirkpatrick model.

Module 5, Compensation Management: Concept, Objectives, Importance of Compensation

Management, Process, Current Trends in Compensation. Factors in compensation plan. Wage/Salary differentials, Components of salary. Incentives and Benefits – Financial & Nonfinancial Incentive, Fringe Benefits. Employees Separation - Retirement, Termination, VRS, Golden Handshake, Suspension, Concepts & Methods, Grievance Procedure in Indian Industry.

Module 6,Labour relations and Employee security: Industrial relation and collective bargaining: Trade unions - Collective bargaining - future of trade unionism. Discipline administration - grievances handling - managing dismissals and separation. Labour Welfare: Importance & Implications of labour legislations - Employee health - Auditing HR functions, Future of HRM function.

Module 7, Emerging Trends in HRM: HRIS- Need, Advantages & Uses of HRIS. HR Accounting- Concepts, Objective, Advantage, Limitation & Method. HR Audit- Concept, Objective, Scope & Process. HR Shared Services- Concept, Objective, Benefits, Issues creating HR Shared Services. Overview of global human resource management.

## **Reference Books:**

- 1. Human Resource Management, ArunMonppa, Tata McGraw Hill PublishingCompany
- 2. Human Resource Management, C.B.Mamoria, Himalaya Publishing House
- 3. Human Resource Management, Gary Dessler Dorling Kindersley Pvt.Ltd.
- 4. Human Resource Management: Text and Cases, K Aswathappa, Tata McGraw Hill PublishingCompany.
- 5. Performance Appraisal and Management, Himalaya PublishingHouse.
- 6. Winning on HR analytics: Leveraging data for competitive advantage, Ramesh Soundararajan and Kuldeep Singh, Sage Publication
- 7. The Practical Guide to HR Analytics: Using Data to Inform, Transform, and Empower HR Decisions Paperback, Shonna D. Waters, Valerie N. Streets, Lindsay McFarlane, Rachael Johnson-Murray.
- 8. Human Resource Management, Dr. S.S. Khanka, Sultan Chand, Delhi
- 9. Human Resource Management, Deepak Bhattacharya, Sage PublishingLtd.
- 10. Human Resource Management, Mirza & Zaiyaddin
- 11. Human Resource Management, Dr. P.C.Pardeshi, Niramli Publication
- 12. Human Resource Management, R.S. Dwiwedi, Vikas PublishingHouse.
- 13. Human Resource Management in Organizations, Izabela Robinson, Jaico PublishingHouse.
- 14. Armstrong's Essential Human Resource Management Practice A guide to people management, Michael Armstrong, Koganpage.
- 15. Applied Psychology in Human Resource Management, Cascio&Aguins,
- 16. Doing HR Analytics: A Practitioner's Handbook with R Examples, Lyndon, Mr. Sundmar, Createspace Independent Publication.

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