TMH - 551: DESTINATION MANAGEMENT

Course Objectives:

- 1. To facilitate the assessment of the tourism potential of a destination and prepare tourism development plan as well as marketing techniques
- 2. To familiarize with the destination branding practices.
- 3. To introduce advanced analysis and research in the field of destination development.
- 4. To understand the role of destination management organization in tourism development
- 5. To study the destination image development process
- 6. To understand the destination promotion and publicity
- 7. To understand the institutional support for tourism development

Course Outcomes:

- **CO1:** Should be able to guide the stake holders regarding developing a place into a tourist spot in a sustainable way.
- **CO2:** Should be able to prioritize local consideration while tourism planning
- CO3: Learn the stages of destination development process
- CO4: Learn destination image formation process
- **CO5:** Able to promote and publicise the destination strategically
- CO6: Learn national planning policies for destination development
- **CO7:** Should be able to understand the role of urban civic bodies and NGOs

Pedagogy: Assignment, Cases and Seminars, Lecture-cum-discussions

UNIT - I Concept of Destination Management: Meaning, Types and Characteristics of Tourism Destination – Destination Development, Destination Lifecycle - Destinations and Products – Destination Management Systems – Destination Planning Guidelines - Destination Zone, Planning Model.

UNIT - II Fundamentals of Tourism Planning: Concept, Meaning, Nature, Types of Tourism Planning, Stages in Tourism Planning Process - Roles of Public and Private Sectors - Developing Tourism Plans: Goals – components - Designing Plan Documents- Techniques, Surveys & Area Characteristics - Stages of Formulation, Environment Impact Assessment (EIA), WTO Guidelines for Planners, Town Planning - Characteristics of Rural Tourism Planning - Environmental Management Systems (EMS) – Destination Vision, Competitive Sustainable Destination - Destination Mapping

UNIT - III Destination Image Development - Attributes of Destinations: Person's determined image, Destination determined image, measurement of destination image - Destination branding perspectives and challenges - Creating the Unique Destination Proposition - Place branding and destination image - Destination image formation process; unstructured image - Product development and packaging - Destination branding - Case Study of Karnataka – "One State Many World" brand.

UNIT - IV Destination Promotion and Publicity - Six 'A's for Tourism Destinations -Dynamic Wheel of Tourism Stakeholders - Destination Marketing Mix – Destination Competitiveness – Distribution Channels - Marketing Communication and Strategies, Destination Image, Place, Branding, Positioning, Destination Image Formation Process, Unstructured Image, Destination Appraisal, Tangible and Intangible Attributes of Destination - Person's & Destination Determined Image, Measurement of Destination Image, Case Study of Incredible India and One State Many world, Vibrant Gujarat

UNIT - V Institutional Support: Public Private Partnership (PPP) - National Planning Policies for Destination Development - Role of urban civic bodies – NGOs and tourism organization in destination development.

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- 4. Crouch, D.I. J.R. Ritchie, B.&Kossatz, H.G. (2003). Competitive Destination: A Sustainable Tourism Perspective, CABI Publishing,
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- 7. Morgan, N, Pritchard, A & Pride, R. (2011). Destination Branding: Creating the Unique Proposition, Butterworth and Heinemann.
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