Max. Marks: 60

Reg. No.

II Semester B.A. Degree Examination, September 2022 (NEP – 2020) (2021 – 2022 Batch Onwards) **BUSINESS MANAGEMENT (DSCC)** Paper – III : Marketing and Retail Management

Time: 2 Hours

Instructions : 1) Section – **A** : Answer **any five** questions in **2** – **3** sentences each. Each question carries 2 marks.

- 2) Section **B**: Answer **any four** questions in **10 12** sentences each. Each question carries 5 marks.
- 3) Section C: Answer any three questions in 20 25 sentences each. Each guestion carries 10 marks.

- 1. What is market?
- 2. What do you mean by marketing research?
- 3. State service marketing.
- 4. Describe remuneration.
- 5. Write a note on retailing.
- 6. What is Brand Management?
- 7. How do you define advertising?

SECTION – B $(4 \times 5 = 20)$

- 8. Differentiate between market and marketing.
- 9. Briefly explain the types of marketing research.
- 10. Differentiate between brand name and trade mark.
- 11. Write a criticism on advertising.
- 12. State any five importance of salesman.
- 13. Briefly explain the objectives of marketing research.
- 14. Explain the elements of marketing mix.

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SECTION - C

(3×10=30)

- 15. Describe the functions of marketing research.
- 16. State and explain the emerging trends in retailing.
- 17. Elucidate the advantages of branding.
- 18. What are the media benefits of advertising ? Explain.
- 19. Trace the qualities of a good salesman.