Reg. No.

Choice Based Credit System IV Semester B.B.A. Degree Examination, September 2022 (2019-20 Batch Onwards) COMPUTER APPLICATION IN MANAGEMENT

Time: 3 Hours

SECTION – A (4 marks each)

Answer **any four** of the following :

- 1. Explain the functions of office.
- 2. Differentiate between data and information.
- 3. Explain the advantages of virtual office.
- 4. What are the four major services of Internet ?
- 5. What are the objectives of MIS ?
- 6. Explain the components of MIS.
- 7. What are the advantages of DBMS ?

SECTION – B (8 marks each)

Answer **any four** questions. **Each** question carries **8** marks. (4×8=32)

- 8. Explain the different types of networks and its uses.
- 9. What are the measures to be taken to make virtual office effective.
- 10. Explain the components of computer with block diagram.

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Max. Marks: 80

(4×4=16)

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- 11. Briefly explain the importance of communication in the organisation.
- 12. Explain the functions of operating system.
- 13. Explain in brief system software.
- 14. Explain the planning of MIS.

SECTION – C (16 marks each)

Answer **any 2** questions. **Each** question carries **16** marks.

(2×16=32)

- 15. Explain the different types of office automation applications.
- 16. Explain in detail different types of computer based on size, speed and capabilities.
- 17. Explain the critical success factors of MIS implementation in organisation.
- 18. Explain the different types of network topologies.