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BBABMC 366/BBMBMC 366

Credit Based VI Semester B.B.A./B.B.M. Degree Examination, September 2022 (2012 Scheme) MARKETING MANAGEMENT Advertising and Sales Management

Time: 3 Hours Max. Marks: 120

Instructions: 1) Forty pages single answer booklet will be issued.

2) No additional sheets are provided.

SECTION – A (2 marks each)

1. Answer **any ten** questions from the following in **two** or **three** sentences **each**.

 $(10 \times 2 = 20)$

- a) Define advertising.
- b) What is sales forecasting?
- c) Write an example for outdoor advertising.
- d) What is meant by sales quotas?
- e) What is prime time?
- f) Write the meaning of humorous appeal in advertising.
- g) What is sales management?
- h) Expand AIDA model in advertising.
- i) What is meant by publicity?
- j) What is full service agency?
- k) Write an example of transit media.
- I) What is meant by selling process?

SECTION - B

Answer any five questions from the following in **not** more than **two** pages **each**.

 $(5 \times 8 = 40)$

- 2. Explain the objectives of advertising.
- 3. Write the essentials of advertisement copy.

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- 4. Why there is a need to motivate salesman?
- 5. Differentiate between advertising and personal selling.
- 6. Write a note on ethics in advertising.
- 7. What are the functions of sales organization?
- 8. Explain the importance of salesmanship.

SECTION - C

Answer the following questions.

 $(3\times20=60)$

5

9. Evaluate the methods of training salesman.

OR

Analyse the advantages and limitations of advertising.

10. Elucidate the different methods of allocating advertising budget.

OR

Identify the qualities of a good salesman.

- 11. a) What are the factors to be considered while selecting advertising media? 10
 - b) Case study:

TATA Motors which is famous for manufacture and sale of commercial vehicles has recently launched its 'TATA BOLT' a private passenger vehicle. Unlike its Indica and Indigo, TATA Motors wishes to project it as only private passenger vehicle for a middle class family. Its Indica and Indigo even though have established good market share as commercial vehicles, have failed in the segment of private cars.

- a) Suggest a suitable promotion strategy for the company's product.
- b) Is it advisable for the company to concentrate on only one segment? Why? 5