P.T.O.

Reg. No.

II Semester B.B.A. Degree Examination, September 2022 (NEP – 2020) (2021 – 22 Batch Onwards) HUMAN RESOURCE MANAGEMENT (DSCC)

Time: 2 Hours

Instruction : A single answer booklet containing 40 pages will be issued. No additional sheets will be issued.

SECTION – A

Answer **any five** of the following questions. **Each** question carries **2** marks. (5×2=10)

- 1. Write the meaning of Gamification.
- 2. What is 'Psychological Contract'?
- 3. What is 'Induction'?
- 4. What is meant by succession planning?
- 5. Explain the meaning of 'Job Rotation'.
- 6. Give the meaning of Campus recruitment.
- 7. What is 'employee engagement'?

SECTION – B

Answer **any four** of the following questions. **Each** question carries **5** marks. (4×5=20)

- 8. What are the qualities of a successful H. R. Manager?
- 9. Write a note on Krikpatrik model of training evaluation.
- 10. Distinguish between HRM and Personnel Management.
- 11. Explain the process of selection.

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- 12. Write the important reasons for transfer.
- 13. What are the benefits of training ?
- 14. Explain the drivers of employer engagement.

SECTION – C

Answer any three of the following questions. Each question carries 10 marks. (3×10=30)

- 15. Explain operative functions of HRM.
- 16. Explain 'Off the Job' training methods.
- 17. Write various external sources of recruitment.
- 18. Explain the various steps in Human Resource Planning.
- 19. Briefly explain the different methods of Performance Appraisal.