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BBATTCN 201

**II Semester B.B.A. (TT) Degree Examination, September 2022
(NEP – 2020) (2021 – 22 Batch Onwards)
HOSPITALITY MANAGEMENT (DSCC)**

Time : 2 Hours

Max. Marks : 60

SECTION – A

Answer **any five** of the following. **Each** question carries **2** marks. **(5×2=10)**

1. Define accommodation.
2. Write any two popular hotel chains in India.
3. Write the difference between European plan and American plan.
4. What is front office ?
5. Write a note on professional cooking.
6. Write the job description of executive chef.
7. Write the classification of hotels according to size.

SECTION – B

Answer **any four** of the following. **Each** question carries **5** marks. **(4×5=20)**

8. Write the classification of hotels.
9. What are the methods of measuring hotel performance ?
10. Write the different types of plans of hotels.
11. Explain the role of front office department in hotels.
12. Write the role of housekeeping department in guest satisfaction.
13. What are the responsibilities of food and beverage personnel ?
14. Explain the primary accommodation.

P.T.O.



SECTION – C

Answer **any three** of the following. **Each** question carries **10** marks. **(3×10=30)**

15. Write a note on :
 - a) Types of rooms
 - b) Evaluation of hotel by guest.
 16. Briefly explain the functions and organisation structure of front office department.
 17. Write the role of housekeeping department in a hotel.
 18. What are the major functions of food and beverage department ?
 19. Explain the role of hospitality industry in promoting tourism.
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