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CRH 452

**II Semester M.Com. (HRD) Degree Examination, September/October 2022
(CBCS)
COMMERCE
Organisational Behaviour**

Time : 3 Hours

Max. Marks : 70

SECTION – A

Answer **any four** questions out of seven, **each** question carries **10** marks, answer to **each** question should **not** exceed **4** pages. **(4×10=40)**

1. 'Prediction of human behaviour is possible' Is it true? Clarify your answer.
2. What is personality? Explain the big five personality dimensions.
3. Explain the various types of groups? Can groups be of permanent nature ?
4. 'Organisational structure helps to build organisational culture'. Comment.
5. What is organisational change? Why do people resist change ?
6. The challenges of Organisational Behaviour (OB) have become opportunities to explore'. Elucidate.
7. Explain the Organisation Development (OD) values and principles.

SECTION – B

Answer **any two** questions out of three, **each** question carries **15** marks, answer to **each** question should **not** exceed **7** pages. **(2×15=30)**

8. Briefly outline the historical development of Organisational Behaviour (OB).
 9. Describe the group development model with examples.
 10. Explain Maslow's, Herzberg's, McClelland's and McGregor's theories of motivation.
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