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**CRS 555**

**IV Semester M.Com. (HRD) Degree Examination, September/October 2022  
(Choice Based Credit System)  
COMMERCE  
Employee Engagement and Empowerment**

Time : 3 Hours

Max. Marks : 70

**SECTION – A**

Answer **any four** questions out of seven. **Each** question carries **10** marks. Answer to **each** question should **not** exceed **4** pages. **(4×10=40)**

1. Briefly explain the objectives and scope of employee engagement.
2. What are the recent developments in theorizing employee engagement and empowerment ?
3. Explain the Socio-Technical theory.
4. Discuss the benefits of employee empowerment.
5. Write a comprehensive note on employee engagement framework.
6. Outline briefly the employee engagement using social media.
7. Describe the recent trends in employee engagement and empowerment.

**SECTION – B**

Answer **any two** questions out of three. **Each** question carries **15** marks. Answer to **each** question should **not** exceed **7** pages. **(2×15=30)**

8. What is employee engagement ? Explain the theory Z and Social Cognitive Theory.
  9. Critically evaluate the PIRK process of employee empowerment.
  10. What are the strategies of employee engagement ? Explain the return on investment metrics on human capital.
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