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**SWS 560**

**Fourth Semester M.S.W. Degree Examination, September/October 2022**

**SOCIAL WORK**

**Industrial Relations and Trade Union**

Time : 3 Hours

Max. Marks : 70

**Instructions :** 1) Answer **all** Units, selecting **one** question from **each** Unit.

2) Answer to **each** question should **not** exceed **eight** pages.

3) **All** questions carry **equal** marks.

UNIT – I

1. a) Critically analyse the growth and development of Industrial relations in India.

OR

b) Discuss the different types of punishments and explain the procedure to be followed in enquiries.

UNIT – II

2. a) Analyse the different causes and various forms of Grievances. Explain the redressal procedure.

OR

b) Discuss the need and essentials of sound grievance procedure in industries.

UNIT – III

3. a) Explain the salient features of Industrial Disputes Act, 1947.

OR

b) Describe the procedure for disciplinary action and domestic enquiries.

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**UNIT – IV**

4. a) Analyse the functions and structure of trade unions in India.

**OR**

b) Explain the salient features of the Trade Union Act, 1926.

**UNIT – V**

5. a) Discuss the characteristics and process of collective bargaining with illustrations.

**OR**

b) Critically evaluate the skills and techniques for negotiations.

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